

March 2024

Ben Gamble Electrical Ltd

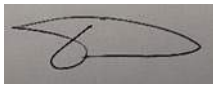
Complaints Policy

At Ben Gamble Electrical Ltd we endeavour to provide the best service and products for our customers. However, on rare occasions, we recognise that there may be times where our customers may not be completely satisfied. To ensure we can put things rights as soon as we can, please read our complaints procedure below and we will respond promptly to ensure complete satisfaction.

Firstly as soon as possible after the completion of the works, please inspect the work to ensure everything has been carried out to our usual high standards and you are satisfied with the work.

In the unlikely event there is anything you are not completely satisfied with, please contact us as soon as you can in order that we can rectify any problems as soon as possible. Either call us on 07974630725 or email us at info@bengambleelectrical.com.

We aim to respond within 3 working days of receiving your complaint and where possible, will provide you with a date to remedy any issues raised.



Ben Gamble

Managing Director – Qualified Supervisor

